

# SERVING *at* NORTHEAST

## HOSPITALITY TEAM – USHER

### VISION & ROLE

The mission of ushers on the Hospitality Team is to set the tone for worship by making the Auditorium space ready and indirectly hosting guests. Our ushers welcome incoming worshippers with a warm smile and friendly greeting. They also help people find seating and assist with other Hospitality tasks in the lobby as needed.

### CORE RESPONSIBILITIES

- Assist guests in finding a seat, especially guests with special needs
- Distribute communion cups periodically on Communion Sundays
- Help direct foot traffic
- Answer questions or redirect people to the Connecting Point
- Count attendees for the week
- Arrive at least 20 minutes before service
- Coordinate and work with the Emergency Response Team as needed

### QUALIFICATIONS

- A desire to make people feel welcome and appreciated
- A kind and friendly demeanor
- Punctual and ready to serve
- A heart for showing God's love to others through service
- Eager to assist those in need

### WORKS ALONGSIDE

Amanda Rivera *Hospitality & Connection Coordinator*

Randy Galloway *Lead Usher*

Usher Team

Emergency Response Team

